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**October 2024**

Dear Parent/Carer,

### **Introducing The Lancaster Model (TLM) health questionnaire**

As your child has now started school, we wanted to let you know about the free help available through the Evelina London School Nursing Team to support the health and wellbeing of your child. The service is led by specialist nurses and supports all school-aged children, including those who are fit and well.

Starting school is an exciting time for children and their parents/carers, but it can be daunting. In order to tailor our support, we are offering parents/carers of children who started Reception in September 2024 the opportunity to complete a health and wellbeing questionnaire online. The questionnaire will help to identify any physical, developmental or emotional health needs that may be worrying you. This means that plans and support can be put in place early and ensure children have the best possible support within their first school year.

Please complete the questionnaire within the next 7 days, you can access it via the URL link or QR Code provided. **The password to enter is Hippo2024**

URL: <https://lambeth.hapi-system.com/school-entry>



Once you have completed the survey you will get a link to additional advice and guidance. A qualified School Nurse will read and review your responses to identify if further support may be needed. We will try to contact you if you have asked for support, but if we have not managed to get hold of you and you would like to talk to us about your child's questionnaire, please use the contact details included in this letter. We are available during term time and the school holidays (except bank holidays).

All personal information collected from the questionnaire is held securely to meet with data protection, GDPR and Information Governance requirements and will be treated as confidential. Anonymous information may be shared with other agencies to improve services.

Kind regards

Evelina London School Nursing Team

For more information you can go to: <https://www.evelinalondon.nhs.uk/our-services/community/school-nursing-service/the-lancaster-model.aspx>

